

DISPENSING DEVICE RETURN FORM

CUSTOMER INFORMATION	
Company Name:	Contact Name:
Address:	E-mail Address:
	Phone #:
Date of Return:	Fax #:
DEVICE INFORMATION FROM CUSTOMER	
Device Type & Serial #:	
Failure Symptoms:	
Device Jetting History (dispensed solutions and their solvents):	
Glass Tip Conditions (Chips, Cleanliness), Orifice Clogged or Clear, Body Cleanliness, Wire Connections:	
MICROFAB INSPECTIONS	MICROFAB RECOVERY WORKS
Date:	Date:
Glass Tube Joint:	Cleaning:
Glass Tip Chips:	Repairs:
Glass Tip Cleanliness:	IPA Jetting Stability:
Orifice:	IPA Jetting at 3m/sec:
Body and Wires:	Water Jetting Stability:
Others:	Water Jetting at 1m/sec
HANDLING OPINION	

MicroFab Dispensing Device Policy:

- 1) MicroFab will replace device with defects from original manufacturing or shipping;
- 2) MicroFab will not replace device with defects due to user's operation;
- 3) Clogged devices will be cleaned, retested, and returned and a charge will be applied.
- 4) Please return to address given below, attention: RETURNS.

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